



My favourite quote

“Never stop learning,
because life never stops teaching”

Mark Simpson

Learning and Development Consultant

Trainer Profile

Mark is an experienced Learning & Development Specialist who has previously worked at The Royal Bank of Scotland and Booking.com. Mark has also completed the CIPD Level 3 Diploma in Learning & Development.

Mark has 10+ years experience in analysis, design, delivery and evaluation of learning activities. His approach is to make learning engaging and collaborative.

Skills & Expertise

Customer Service, Telephone Skills, Sales Skills, Leadership, Management, Supervisor Skills, Performance Management, Recruitment, Assertiveness, Dealing with Difficult People and Communication skills.

- ✓ Highly personable
- ✓ Leadership expert
- ✓ Well-rounded skill-set



**If you could live in any other era,
when might that be?**

“The 1980s, I love the fashion, the music & I like that people used to socialise outside rather than just sending text messages.”



Mark's Client List

Mark has trained in a number of different industry sectors and has developed clients of all sizes including;

- **Humberside Airport**
- **AJ Bell**
- **Bristol Waste Company**
- **Pure Offices**
- **VIVA Skin Clinic**
- **Watson Marlow**
- **Yale Door & Window Solutions**
- And a range of other industry sectors.



Personal Hobbies

Mark loves to workout at the gym and has completed two half marathons. He has a love for travel and has been to Australia, Sri Lanka, and many parts of Europe. His favourite city breaks are Barcelona and Rome.

He also enjoys cooking, listening to music, walks in the countryside and eating out at restaurants – tapas being his favourite!



Why Our Clients Love Mark

Very informative

“Mark was our designated trainer & he delivered the Sales Training to a group of 9 of us. Beforehand, we were a bit worried that it could be a bit full on for a Monday, as it was a full day course.”

However, Mark was very interactive & made the session extremely engaging.”

Aaron

Excellent  ★ Trustpilot

We train clients of all sizes

BRITISH AIRWAYS

Ministry of
JUSTICE

NHS
Southport & Ormskirk



Humberside
airport

UNIVERSITY OF LEEDS

Booking.com

HYDE PARK
RESIDENCE

THURROCK COUNCIL

YORKSHIRE
BUILDING SOCIETY

Sheffield
Students'
Union

StanleyBlack&Decker

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