



Favourite quote

“ You only get out
what you are prepared to put in ”

Donna Knowles

Learning and Development Consultant

Trainer Profile

Donna is an experienced training professional who is an Associate of The Chartered Institute of Personnel & Development.

Donna has qualified as a Learning and Development Practitioner, HR L4 Diploma, ILM L3 Management and Leadership, working towards Certification in Assessing Vocational Achievement and Life Coach.

A passionate **trainer and coach** who gains credibility through motivational behaviour techniques to excite, engage and enable learners in driving change to achieve optimal performance.

Skills & Expertise

Donna's skill set includes Leadership and Management, Sales B2B and B2C, Sales Leadership, Telephone Sales, Customer Service Skills, Organisational Change, 3rd Party Development, Performance and Coaching, holistic skills and much more.

- ✓ **Highly personable**
- ✓ **Leadership expert**
- ✓ **Well-rounded skill-set**



If you could live in any other time,
when might that be?

“Its got to be the 1970' s,
I would love to see Elvis in Las Vegas live”



Donna's Client List

Donna has trained in a number of different industry sectors and developed clients large and small including;

- Capital One University
- The Sheffield College
- Exclusive Networks
- Expertise Homecare
- Target Housing
- London Vision Clinic
- And a range of other industry sectors.



Personal Hobbies

Donna is a mum to two young adults sharing **regular holidays**, she visited 8 different countries in 2018.

Most recently to New Zealand where the highlights were to visit the film set of the Hobbit and the fantastic city of Sydney visiting Sydney Opera house, Zoo and Sydney Harbours. Going to a gig, practising her salsa moves, keeping fit or pottering in her garden are ways she likes to unwind.



Excellent  Trustpilot

Why Our Clients Love Donna

“Great service and training delivered
by Donna at our Head Office”

Nicola Firkin

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